

NATIONAL INDIAN GAMING COMMISSION
Fiscal Year 2019 Summary Performance Dashboard Report

Other Notable Items
1. The Commission hosted a conference at commemorating and evaluating the impacts of Indian Gaming for the 30th Anniversary of IGRA which was enacted on October 17, 1988.
2. The Commission released a response on the CJIS Audit results which resulted in CJIS policies.
3. The Commission made major changes to the NIGC IT infrastructure and upgraded its e-mail system to Office 365. This allowed the use of Office Teams for meetings.
4. The Commission updated the NIGC Records Management policies and updated the Records Schedules which were approved by NARA.

Commission Priorities:
 Consulting and relationship building with Tribal governments; Provide technical assistance and training; Continue regulatory review; and Review Agency internal operations.

Mission Statement:
 To (1) promote tribal economic development, self-sufficiency, and strong tribal governments; (2) maintain the integrity of the Indian gaming industry; and (3) ensure that Tribes are the primary beneficiaries of their gaming activities.

Strategic Plan Performance Measures				
Measure	FY 2018 Actual	FY 2019 Actual	Status	Benchmark
Goal 1: Gamesmanship				
Training courses on gamesmanship	16	13	Δ	7
Training attendance for gamesmanship	496	546	Δ	400
Site visits conducted	598	575	Δ	500
Confirmed gamesmanship violations	4	12	◇	0
Gamesmanship violations remedied	4	11	◇	0
Goal 2: Strong Workforce				
Training events held annually	55	59	Δ	42
Training attendance total	8358	10905	Δ	2000
Tribe satisfaction with training	92.90%	92.50%	Δ	85%
NIGC employee internal training events	11	4	◇	6
NIGC employee challenges in FEVS (negative ratings 35%+)	0	1	◇	0
Goal 3: Technology				
Engagements on technology and best practices	55	80	Δ	50
Training courses on technology	7	8	Δ	6
ITVA's conducted	12	13	Δ	12
NIGC internal IT issues resolved	132	220	-	
NIGC internal network security patches done	48	106	-	
Goal 4: Rural Outreach				
Training courses offered to small and rural	16	11	Δ	6
Recommendations on regulations to Commission	1	1	-	
Consultations with Tribes on regulation changes	6	0	◇	4
Goal 5: Operational Excellence				
Percent change on improving employee performance	+14%	-7%	□	+2%
Percent change on supporting employee work/life balance	-4%	+5%	Δ	+2%
Percent NIGC annual budget timeframe target met	100%	100%	Δ	100%
Percent NIGC financial reports delivered on time	100%	100%	Δ	100%
Annually inform Tribes on NIGC resources (ex. GGR)	Reported	Reported	-	

Improving/Within Benchmark	= Δ	Unfavorable Trend	= □
Watch/At Risk	= ◇	No Benchmark	= -

