

NATIONAL INDIAN GAMING COMMISSION
Fiscal Year 2021 Summary Performance Dashboard Report

Other Notable Items
1. The Commission issued a letter regarding changes to the MOU related to the FBI CHRI and requested Tribal input.
2. The Commission began hosting meetings and issued memos on the NIGC Commission updates regarding various topics.
3. The Commission issued a Bulletin on IGRA and Sports Book Operations that provided guidance to Tribes who are considering the operations of sports books on Indian lands.
4. The Commission issued a letter regarding an update on NIGC effort to enhance and improve Agency outreach and collaboration.
5. The Commission issued a letter regarding the Tribal Consultation Plan and other topics.
6. The Commission issued guidance on COVID-19 to Tribes and employees.

Commission Priorities:
Consulting and relationship building with Tribal governments; Provide technical assistance and training; Continue regulatory review; and Review Agency internal operations.

Mission Statement:
To (1) promote tribal economic development, self-sufficiency, and strong tribal governments; (2) maintain the integrity of the Indian gaming industry; and (3) ensure that Tribes are the primary beneficiaries of their gaming activities.

Strategic Plan Performance Measures				
Measure	FY 2020 Actual	FY 2021 Actual	Status	Benchmark
Goal 1: Gamesmanship (See Note 1)				
Training courses on gamesmanship	8	3	Δ	7
Training attendance for gamesmanship	279	377	Δ	400
Site visits conducted	255	449	Δ	500
Confirmed gamesmanship violations	9	1	◇	0
Potential gamesmanship issues from review of audits	29	11	◇	0
Goal 2: Strong Workforce				
Training events held annually	40	42	Δ	42
Training attendance total	7231	27094	Δ	2000
Tribe satisfaction with training	96.03%	90.00%	Δ	85%
Presentations available on Agency website	142	58	Δ	60
NIGC employee internal training events	13	8	Δ	6
NIGC employee challenges in FEVS (negative ratings 35%+)	0	0	Δ	0
Goal 3: Technology				
Engagements on technology and best practices	44	21	□	50
Training courses on technology	2	9	Δ	6
ITVA's conducted	8	11	Δ	12
NIGC internal IT issues resolved	451	3616	-	
NIGC internal network security patches done	118	52	-	
Goal 4: Rural Outreach				
Training courses offered to small and rural	5	1	□	6
Consultations with Tribes on regulation changes	0	2	Δ	4
Goal 5: Operational Excellence				
Percent change on improving employee performance	No Data	No Data	□	+2%
Percent change on supporting employee work/life balance	-2%	+3%	Δ	+2%
Percent NIGC annual budget timeframe target met	100%	100%	Δ	100%
Percent NIGC financial reports delivered on time	100%	100%	Δ	100%
Annually inform Tribes on NIGC resources (ex. GGR)	Reported	Reported	-	

Note 1: In March 2020, there was a confirmed pandemic of COVID-19 which eventually shut down offices and limited travel of employees. Tribal gaming operations closed for the pandemic. The results of these caused the NIGC to adapt to staying in contact with Tribes via calls, online meetings, and virtual trainings. The data from FY 2020 to FY 2021 reflects the effect of the pandemic and benchmarks were not met in some areas noted above.

Improving/Within Benchmark	= Δ	Unfavorable Trend	= □
Watch/At Risk	= ◇	No Benchmark	= -

